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QUAIL VALLEY WATER DISTRICT NEWS

BOARD OF DIRECTORS

Mike Biglay
Enrique Lopez
Dawn Shiells
James Sweany
Catherine Tate

January 1, 2026

WATER RATE REMINDER

At the regular meeting of the Board of Directors of Quail Valley Water District held August 23, 2025, the Board approved the next scheduled rate increase of 10% to be effective with your January water bill. This will bring the monthly meter fee to \$162.58 for a standard residential 5/8 X 3/4 meter. Consumption charges for the first 12 units (1 Unit = 748 Gallons) will increase to \$10.45 per unit. Tier 2 consumption (13 Units to 24 Units) will increase to \$12.53 per Unit while Tier 3 (25 Units to 36 Units) will be \$18.80 per Unit. Tier 4 usage (all usage over 24 Units) increases to \$41.78. While no one likes rate increases, this increase is necessary to cover the inflationary cost increases the District is experiencing.

PLEASE CONSERVE WATER

On Christmas Eve, the distribution system experienced a catastrophic failure resulting in the loss of approximately 45,000 gallons of water over a four-hour period. The failure was in a four-inch main at the upper end of the distribution system near the water treatment plant. Staff responded and found the leak area and isolated the leaking line to prevent any further water loss and no customers lost water service but we are now faced with bringing the tank levels back to normal without overstressing the well. It is anticipated that it will take a couple of weeks of adding about a foot of water to each tank per day while also supplying our normal demand. To help us fill the tanks and prevent depleting our water source, please conserve water wherever possible. Please do not leave water running unnecessarily and repair any leaks promptly.

Your assistance is greatly appreciated!

CONGRATULATIONS TO DAWNETTE

It is with mixed emotions that we announce the retirement of Dawnette Boatman and wish her well in her next adventure! She has been a fixture at the District taking care of our customers and keeping our staff in-line! We will all be sad to see her go but wish her well in retirement and hope her escape from California goes smoothly.

With Dawnette's absence, James will be increasing his hours to full-time allowing James and Izzy time to take over Dawnette's duties.

One of the changes this will bring is that since Izzy and James will be juggling maintenance work in the field with office tasks, office hours will be irregular and in person customer service will be by appointment. While customers will still be welcome to drop in, to save a trip we encourage you to call first to ensure someone is in the office or to schedule a time to meet.

We hope to keep the impact of these changes to our customers at a minimum while improving our efficiency and reducing operating costs. We appreciate your cooperation and support.

NEXT BOARD MEETING

The next meeting of the Board of Directors of Quail Valley Water District will be held on Saturday, January 31, 2026 at 8:30 AM in the District Office, 24750 Sand Canyon Road.