



A STATE OF
CALIFORNIA
PUBLIC AGENCY

QUAIL VALLEY WATER DISTRICT NEWS

BOARD OF DIRECTORS

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SPRING IS HERE!

With our winter season coming to an end spring is right around the corner. This past couple of months QVWD did encounter leaks in the water system. QVWD identified a total of seven leaks on the system four of which were leaks on the customer side of the lines. While the water district did respond to the leaks in a very timely manner, we did suffer a significant loss of water. We also identified three large leaks underground in the water main lines this past winter. This is a reminder of the importance of properly insulating exposed water lines on your property before winter each year. Take the time to inspect your water lines that may be exposed. This helps greatly with water loss prevention. You may contact us if you have any questions on properly insulating your water lines. One of the water leaks on the main line was due to bulldozer work that was being conducted. It is your responsibility to call 811 or go online to Underground Service Alert at www.undergroundservicealert.org and create a ticket if you are excavating areas of your property especially if you are unsure if utilities may be in the area you are digging. "Call 811 before you dig!"

LARGE AMMOUNT OF SNOW AND RAIN

This past winter we received a large amount of snow and rain fall, however this does not mean the drought is over. Not by a long shot. While our basins and reservoirs may be full it can take years for the water to drop down to a pumpable level. As a community we need to continue conserving our daily water usage this spring and summer. QVWD appreciates and thanks you for your continued support conserving your water usage.

OUT OF TOWN?

Are you leaving town for vacation or visiting family or friends for an extended period of time? QVWD can ease your worry by shutting off your water while you are away. Don't let the stress of a possible water leak in your home or property ruin your fun! Give us a call and we will be happy to help.

FIND A LEAK? CALL US NOW!

Our SCADA satellite system allows us to monitor our water system and quickly take notice to any anomalies in the water grid. However, there are times that small leaks make it difficult to see the change in trends. If you happen to find a leak please contact the water district as soon as possible! If our office is closed or you call after business hours you can select option two to contact on call staff. QVWD appreciates and thanks you for making a difference in our community.

Quail Valley Water District hours. Tues.-Thurs. 8:30am-12:30pm. (661)822-1923