



A STATE OF  
CALIFORNIA  
PUBLIC AGENCY

# QUAIL VALLEY WATER DISTRICT **NEWS**

## BOARD OF DIRECTORS

Mike Biglay  
Enrique Lopez  
James Sweany  
Scott Woehrer  
Catherine Tate

December 1, 2022

## WINTER WEATHER

Winter is here! With snow and freezing temperatures around the corner, the District reminds everyone to check your water pipe insulation to prevent frozen and broken pipes this winter. Exposed pipes are very vulnerable to freeze damage as are any pipes located in un-heated areas. Pipes that have little or no water movement are the most likely to freeze, even if the pipe is inside. Water lines to a washing machine on an enclosed porch are often overlooked but very vulnerable as are lines to a hot water heater in an un-insulated enclosure.

While the District does have a water leak adjustment policy to reduce water charges in the event you experience a water leak, you are still responsible for the balance of the charges which can be significant if the leak goes undetected for an extended time period. This can be especially true of a property which may be vacant during winter months. While vacant, water movement in the pipes does not occur and if the house is left unheated or there is a heating system failure, a pipe can freeze and when temperatures return to above freezing, will thaw and leak which can also result in severe water damage to the house in addition to a very high water bill. Outdoor pipes at a vacant property can also be damaged and can leak for an extended period of time, also causing a significant water bill. For these reasons, it is highly recommended that water be turned off to vacant properties during winter months.



## NEW (to us) SERVICE TRUCK

The Quail Valley Water District has added a new service truck to our fleet. Our white 1989 GMC Sierra is currently being fitted with the necessary tools and supplies to be used as a light service truck. If you see our marked vehicles around your property or driving around the water system rest assured that we are working hard to continue providing you with the best water quality possible.



**OFFICE WILL BE CLOSED ON 12/13/22 DUE TO A PLANNED EDISON POWER OUTAGE.**

## HAPPY HOLIDAYS FROM QVWD!

Our office will be closed from 12/26/22—12/30/22 in observance of the holiday. Payments may be made online or drop box located at the District Office. In case of emergency you may call the District Office and press option 2 on the voice greeting to reach our on-call staff.