



A STATE OF
CALIFORNIA
PUBLIC AGENCY

QUAIL VALLEY WATER DISTRICT *NEWS*

BOARD OF DIRECTORS

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PANDEMIC RESPONSE

During this time of nation-wide duress, Quail Valley Water District would like to inform our customers that we are continuing operations as close to normal as possible to insure that your supply of safe drinking water is uninterrupted. As an essential service provider, we continue to work our normal schedule performing daily maintenance and regular water quality testing. We have not experienced any disruption from the Shelter in Place directive in effect in California and we have increased our normal inventory of chlorine used to disinfect water to a three-month supply to prevent any shortages.

Our number one concern is the safety and health of our staff and our customers. We are a very small district with a very small number of staff. Keeping all of our staff healthy and able to work is essential to our continued operation. In addition to advising our staff on disease avoidance strategies, the District is closing the District Office to the public until further notice. Our staff will remain available to assist our customers by phone (661-822-1923) and email (customerservice@qvwd.org). A drop-box for payments is available just to the left of the front door to our offices and payments can be made online by requesting your monthly invoice be emailed to you, the email will contain a link for payment. To request an emailed invoice, simply email customerservice@qvwd.org. If a circumstance is discovered that requires an in-person visit, we will schedule an appointment to insure necessary business can be transacted.

From all of us at Quail Valley Water District, please stay safe and be well!

OTHER NEWS

Spring has felt more like winter this year and the recent storms have slowed progress with the Arsenic Remediation Project but we are still moving forward. Before the rain and snow set in, District staff completed the last of the underground piping that was needed to connect all of the new and old systems into one. We also began the installation of booster pumps which will increase available water pressure for the few connections located in the vicinity of the treatment plant where we don't have the advantage of gravity.

Unfortunately, the availability of the contractor installing the treatment plant coincided with the wet weather and the road conditions would not allow delivery of the treatment plant. It is currently scheduled for the week of April 6th so we are hoping the forecast for dry weather materializes.

The good news from the wet weather is that it helps replenish our groundwater. Over the summer months, we watched our pumping water levels dropping but with lower winter demand and the advent of the wet weather, we have seen the trend reverse and the levels have been increasing.

While the wet weather has made working at the treatment plant site difficult at times, it has allowed us to instead focus our attention on cleaning up storm damage at the Office and catching up on some of the always present paperwork.