



A STATE OF
CALIFORNIA
PUBLIC AGENCY

QUAIL VALLEY WATER DISTRICT NEWS

BOARD OF DIRECTORS

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REMINDER OFFICE HOURS

With the retirement of Richard Cantrell who has been managing the Office for the last 5 years, the District will NO LONGER be able to staff the office daily. A drop box for payments is located next to the front door for your convenience and our phones will continue to be answered by our answering service when the office is not staffed. If your call is of an urgent nature, the answering service will contact field staff.

We apologize for any inconvenience and appreciate your patience and understanding during this transition.

LEAD AND COPPER SAMPLES

In compliance with the EPA lead and copper rule, the District will again be requesting water samples from our customers to be analyzed for lead and copper levels. These samples are collected from buildings based on priorities established by EPA and the samples are collected from the consumer's tap (faucet) first thing in the morning after the water has sat undisturbed for 6 to 10 hours. The results of the analysis helps to determine if lead and/or copper are leaching from fixtures and piping in your home and causing elevated levels in your water.

If you are interested in being a collection location, please contact the office at 822-1923 or by email at help@qvwd.org.

COMMUNITY PREPAREDNESS

Sand Canyon Volunteer Council would like you to know that they have sand bags available and that your donation helps support the Sand Canyon CERT team.

For more information, see the bulletin board on Umtali Road.

BACKFLOW PREVENTION

State law, District rules, building and plumbing codes along with common sense all require measures to prevent backflow of contaminated water into the public water supply.

Some examples of backflow prevention include the faucet on your kitchen sink being elevated above the top rim of the sink (air-gap) and those little brass adapters screwed on outside hose-bibbs in your yard (vacuum breaker). These and other devices all help to prevent the danger posed by contaminated water entering the water system.

In addition to the devices common in most homes, here in Sand Canyon, we also need backflow protection from private wells and fire water tanks. The level of protection varies depending on the level of hazard but if you have an operational well or a water tank on your property and you are also connected to the public water system, a backflow prevention device is required at your connection to the water system (meter).

If you have a non-operating well which can be demonstrated by all piping being disconnected at the well-head or a water tank which has no connections to any piping (other than a fire-hose connection), you may not require any other backflow protection.

If you would like further information or to schedule a meeting with District staff to discuss what backflow prevention may be required for your premises, please call the office at 822-1923 or email help@qvwd.org.