



A STATE OF  
CALIFORNIA  
PUBLIC AGENCY

# QUAIL VALLEY WATER DISTRICT **NEWS**

## BOARD OF DIRECTORS

Mike Biglay  
Jean Grodewald  
Rita Leonard  
Enrique Lopez  
Dick Sims

February 5, 2019

## NEW OFFICE HOURS

Richard Cantrell, the QVWD Office Manager will be retiring at the end of this month. We would like to express our gratitude to Richard for his years of service providing assistance to our customers and taking care of the mountain of paperwork necessary to operate the District. In order to further reduce our operating cost, the District has elected not to hire a replacement at this time and we will attempt to have other staff absorb Richard's duties. This decision may have an impact on our Office hours as there will likely be times where staff is in the field performing necessary tasks during regular office hours and will not be available to staff the office. Staff will try to be available in the office from 8:00 to 12:00, Monday through Thursday although there will be times that business demands will require staff to be in the field.

Our phones will continue to be answered by our answering service when the office is not staffed and urgent calls will be forwarded to field staff when necessary.

We apologize for any inconvenience and appreciate your patience and understanding during this transition.

## CONSTRUCTION UPDATE

Cora Constructors has begun work preparing the foundations for our new water storage reservoirs at the Montclair well and tank site and the foundation for the water treatment plant building. To date, they have excavated the tank foundations and compacted base material to support the tank foundations as well as excavating the footings for the building. No additional activity is scheduled until February 18th when Cora's crew is expected to return to complete the foundation work and begin forming and setting reinforcing rod for concrete. Once Cora completes the foundation work at the Montclair site, they will move to the East Tank site on Tanganda and begin preparing for the east tank foundation.



## RATE INCREASE REMINDER

Beginning with this invoice you will notice the 10% rate increase as recommended in the 2015 rate study and approved by the Board of Directors. This increase affects both the meter charge (now \$93.96 per month) and the consumption charge (now \$6.04 per unit).